

## Quality Policy

**M3C-POL-003**

Mercury3 Consult has a defined structure that demonstrates control and accountability for quality across the business at all levels of operation for its employees and provision of its services to clients.

We are committed to comply with all requirements and to continually improve the effectiveness of the system and have also established a framework for setting objectives for the business, which are controlled and monitored by Management Review.

To achieve these objectives, the Company operates a Quality Management System in line with the requirements of ISO 9001: 2015, which is described in the IMS Manuals.

Adherence to this policy involves all the Company's activities and employees with the aim of 'right first time'. Detailed requirements of the business processes are incorporated in the Company's procedures. All employees are responsible for their own work and are committed to participate in the operation, implementation, and improvement of the Integrated Management System.

The Managing Directors are responsible for the effective implementation, monitoring and promotion of the system. This is achieved through the internal quality audit process, operational monitoring and by identification of corrective and preventative actions for the continuous improvement of the system.

This policy shall be reviewed on an annual basis or where additional factors require action.

**This quality policy was written by:** Trevor Marshall

**Position:** Managing Director

**Date:** 4<sup>th</sup> January 2023

**Signature:** 

**Date of Next Review:** 4<sup>th</sup> January 2024

Issue No:	3.0
Issue Date:	04/01/23
No of Pages:	Page 1 of 1
Document Ref	M3C-POL-003